

# THEORY OF CHANGE

By linking isolated and vulnerable older people to appropriate services, we can empower them to be safer and more connected, leading to better inclusion of all older people in housing and services

## MISSION

Link isolated and vulnerable older people to appropriate services and housing

## PROGRAMS

- care finder program
- Affordable housing and rentals
- Hoarding and Squalor

## OUTCOMES

Vulnerable and isolated older people have:

- Access to help with daily living activities
- Improvements in daily life needs
- Better access to information about services
- Improved social inclusion
- Improved choice and empowerment

## THROUGH

- people with the right knowledge, skills and empathy
- sustainable funding for programs
- strong stakeholder integration and connectedness

## MEASURED BY

- Number of people supported
- Referrals made to services
- Success of referrals made
- Housing outcomes
- Support provided

## IMPACT

Vulnerable and isolated older people in our community are more connected, safer and empowered