

About Age Matters

Age Matters brings people, communities and organisations together to help older Australians stay connected, engaged and empowered to live life on their own terms.

Our work is guided by evidence, informed by lived experience and measured to ensure we deliver meaningful outcomes where they matter most.

We make a difference

Age Matters provides face-to-face support for isolated older people to interact with My Aged Care, access services and connect with other relevant supports in the community.



Zero tolerance for aggressive or abusive behavior

We value the safety of our clients and employees. We do not accept aggressive, threatening, or abusive behaviour and will end the service relationship if required.



134 478



agematters.org.au



info@agematters.org.au

Follow us at /AgeMattersAus 

This service
is supported by
funding from



phn
SOUTH EASTERN NSW
An Australian Government Initiative

While IRT seeks to ensure the quality of the information in its publications it is subject to change without notice so you should carefully evaluate its accuracy and relevance for your own purposes, and obtain any appropriate professional advice relevant to your circumstances. IRT cannot guarantee and assumes no legal liability or responsibility for the accuracy or interpretation of the information.

By your side as you age



Who can we help?

Age Matters care finder service can help eligible older Australians who:

- Are aged 65 years or over (50 years or over if Aboriginal and/or Torres Strait Islander).
- Live in the Illawarra, Shoalhaven or Eurobodalla region.
- Are isolated and do not have a trusted or capable support person.

And who may:

- Have difficulty communicating.
- Need help understanding information and their options.
- Find it difficult to engage with aged care or government services.
- Be vulnerable or at risk without additional support.

What can we help with?

Age Matters care finder service helps people who need extra support to understand, access and navigate aged care and other community services.

We offer personalised, face-to-face assistance to:

- Navigate My Aged Care and access assessments and services.
- Find local services and supports that meet your needs.
- Understand forms and agreements.
- Explore and apply for suitable housing options.
- Review your supports to ensure they continue to meet your changing needs.
- Connect with health, mental health, housing, alcohol and other drug services, and community groups for additional support.

Fees and charges

This service is free for eligible clients.

Contact us

Contact us to discuss your or your client's eligibility for our care finder assistance:



134 478



info@agematters.org.au



agematters.org.au

What if I am not eligible?

If you need aged care support but are not eligible for care finder assistance, call My Aged Care on 1800 200 244 or visit myagedcare.gov.au to discuss your needs and arrange an assessment.

For other support you can contact:

Advocacy support – OPAN | 1800 700 600
Carer support – Carer Gateway | 1800 422 737
National Dementia Helpline | 1800 100 500

Age Matters is committed to valuing culture and diversity and supporting dignity. Client rights are respectfully supported through the Age Care Charter of Rights.